Artificial Intelligence Policy

Purpose

This Policy aims to establish our commitments and the guidelines that must be considered in any development, deployment, and contracting of Artificial Intelligence (AI) products, ensuring that their use and interaction are ethical, responsible, safe, and aligned with corporate values.

Our Commitments

- To ensure compliance with our AI ethical principles, as outlined in our Code of Ethics and Conduct, in the development and deployment of any AI system or initiative. Human beings will always be taken into account, respecting fundamental rights and human dignity.

- To comply with all current and applicable legislation in the field of AI, considering its multidisciplinary nature and covering all regulatory areas where its use may converge.

- To ensure that our AI ethical principles, governance model, and legal compliance framework are upheld and respected by all AI suppliers throughout the Company's supply chain.

- To acknowledge that AI governance must be based on a risk-based approach, which requires identifying, assessing, and mitigating the risks associated with AI technologies across their whole lifecycle.

- To ensure that all AI initiatives developed within the Group utilize our Corporate Artificial Intelligence Platform, leveraging existing synergies among different solutions and guaranteeing a proper governance of all AI developments and products.

- To ensure that all AI initiatives developed within the Group utilize our Data Platform, guaranteeing, in all cases, the responsible use of data that is properly managed and governed in accordance with the Company's Data-Driven Standard.

- To foster innovation and technological development leveraging AI with the objective of creating solutions that generate value for our Group and its employees, our society and our customers.

- To promote AI literacy for all the Group personnel, facilitating understanding of the implications, risks, and benefits of AI. We are committed to providing continuous training and resources to support AI literacy at all levels of the organization.

- To continuously evaluate and improve the AI governance, its risks control and management model through audits, reviews, and adjustments in response to technological advancements, regulatory criteria, and societal expectations.

Scope of Application

This Policy applies to Moeve, the Group's subsidiaries where effective control is exercised, their directors and employees, and to third parties with whom there are legal relationships and who have adhered to it.

Additionally, persons acting as representatives of the Group in companies and entities not belonging to the Group, or where our Company does not have effective control, shall promote, to the extent possible, the implementation of principles and guidelines consistent with those set forth in this Policy.